## Management of Multimedia Information in Internet

Module 5. Natural Language Processing (NLP) Unit 1. Introduction to NLP

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#### 1. Introduction

- Natural Language Processing (NLP) is an interdisciplinary discipline concerned with the interactions between computers and human natural languages (such as English, Spanish, etc.)
  - NLP is sometimes categorized as a subfield of Artificial Intelligence (AI)
  - Al is a branch of computer science concerned with building smarts systems (such as expert systems or intelligent agents) capable of performing tasks that typically require human intelligence



#### 1. Introduction

• NLP has its roots in the 1950s. At that time, Alan Turing published an article titled "Computing Machinery and Intelligence" which proposed what is now called the **Turing test** as a criterion of intelligence

A computer would deserve to be called 66 intelligent if it could deceive a human into believing that it was human.



- Alan Turing

Source: Wikipedia https://en.wikipedia.org/wiki/Alan Turing

#### 1. Introduction

- NLP applications must be able to **understand**, to some extent, a natural language
- This generally involves converting natural language (text) into data (numbers) that a computer can use
- The ultimate goal is to achieve human-like comprehension of natural languages

1. Introduction

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## 2. NLP applications

- Some of the most common NLP applications are:
  - Text classification
    - Assign predefined tags to a text
    - An example of text classification is the **spam detection**. In this case, text is classified as *spam* or *ham* (binary classifier)
    - Other example is **sentiment analysis**, i.e. identifying subjective information in texts, typically understanding if it is positive, neutral, or negative (multi-label classifier)

#### - Question Answering (QA)

- Systems that automatically answer questions posed by humans in a natural language
- QA systems typically uses a huge knowledge base to deal with a range of questions
- Example: IBM's Watson

#### - Chatbots

- Application used to conduct an on-line chat conversation via text or text-to-speech
- Chatbots typically use canned and heuristic responses based on that pattern matching

## 2. NLP applications

- Conversational Agents (CA) (also known as virtual assistants)
  - System capable of having a coherent conversation with a human
  - It can present a text-only interface or be a spoken dialog system
  - Examples: Apple Siri, Google Assistant, Microsoft Cortana, or Amazon Alexa

#### - Machine Translation (MT)

- Translate a given text from a language to another
- For example: Google Translate

#### - Named Entity Recognition (NER) (also known as text extraction)

- Automatic detection of specific information in a text, such as names, companies, places, etc.
- Auto correct
  - Grammar checking software and auto-correct functions. Example: Grammarly

#### - Automatic summarization

• Reduce a text retaining the most important information (abstract)

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## 3. NLP approaches

- NLP applications is carried out using different approaches:
- 1. Symbolic NLP (1950s early 1990s)
  - Based on human-developed grammar rules and lexicons to process text and model different language phenomena
- 2. Statistical NLP (1990s 2010s)
  - Based of Machine Learning (ML) algorithms for language processing
  - Use of extensive sets of text documents (**corpus**) to automatically find frequent patterns of linguistic phenomena
- 3. Neural NLP (nowadays)
  - Based on Artificial Neural Networks (ANN) and Deep Learning (DL)

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### 4. Symbolic NLP

- Symbolic NLP is based on human-developed grammar rules and lexicons (vocabulary) to process text
- It deals with different aspects of linguistics:
  - Phonology: study how languages systematically organize their → [aɪ p<sup>h</sup>i: eɪ] sounds (or signs, in sign languages)
  - Morphology: study of words, how they are formed, and their relationship to other words
  - Syntax: set of rules, principles, and processes that govern the structure of sentences in a given language, usually including word order
  - Semantics: study of meaning
  - Pragmatics: study the ways in which context contributes to meaning

unreadable

read

(root)

(not)

-able

Syntax: Green (bottom);

yellow (middle); red (top)

**Pragmatics**: If red and no traffic then you might go

**Semantics**: Green=go; yellow= warning; red=stop

(can be done)

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#### 4. Symbolic NLP

#### • Worst enemy in NLP: ambiguity



Source: Hi and Lois: © 1986 King Features Syndicate, Inc., World Rights Reserved.

### 4. Symbolic NLP

• The classical **pipeline** in symbolic NLP includes the following stages:



#### 4. Symbolic NLP - Tokenization

- **Tokenization** is a fundamental step both in traditional (symbolic) or modern (statistical or neural) NLP approaches
- Tokenization is defined as a way of separating a piece of text into smaller units called **tokens** (words, characters, or sub-words)
- The goal of tokenization is to create a **vocabulary** (composed by unique token) that is used in next stages of the NLP pipeline
- In this course, we study tokenization in detail on Unit 2

#### 4. Symbolic NLP - Lexical analysis

- Lexical analysis study words with respect to their lexical meaning
- For example:



### 4. Symbolic NLP - Syntactic analysis

Syntactic analysis is aimed to identify the syntactic structure of a sentence



#### 4. Symbolic NLP - Semantic analysis

- Given its syntax tree, we can build one or more semantic representations in order to capture the real meaning of a sentence
- The aim is to build a set-theoretic construction (model) which allows us to create rules of inference (truth)



### 4. Symbolic NLP - Semantic analysis

- Some **semantic representations** techniques are:
- Propositional logic (also known as sentential logic)
  - It is the study in the ways statements can interact with each other
- First-order logic (also known as predicate logic)
  - It is an extension to propositional logic
  - Propositions are analyzed into predicates and other elements, e.g. quantifiers (∀, ∃), constants, variables, or connectives (∧, ∨, ¬), among others
- Lambda calculus (also written as  $\lambda$ -calculus)
  - It is a Turing complete language formal system

#### 4. Symbolic NLP - Pragmatic analysis

- Pragmatic analysis deals with outside word knowledge (i.e., the **context**), which means knowledge that is external to the input text
  - Pragmatics analysis that focuses on what was described is reinterpreted by what it actually meant, deriving the various aspects of language that require real world knowledge
- Pragmatics ambiguity occurs when the context of a phrase gives it multiple different interpretations
  - Handling this kind of ambiguity is still an open area of research

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#### 5. Python

- Jupyter Notebooks
- Examples
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## 5. Python

- **Python** is a high-level programming language with a big emphasis on code readability. Its basic features are:
  - Interpreted (Python source code is converted to machine language as long it is executed by the Python interpreter)
  - Cross-platform (Python interpreter is available for major platforms such as Windows, Mac OS, Unix, or Linux)
  - Dynamic typing (the type of each variable is set when a value is assigned)
  - Multi-paradigm (object-oriented together with functional)
- Python version 2 (2.7) was officially discontinued on January 1, 2020. Nowadays, the recommended version for new code in Python is 3.x



## 5. Python

- The **TIOBE** Programming Community index is an indicator of the popularity of programming languages
- Recently (November 2020), Python has reached 2<sup>nd</sup> position in TIOBE



https://www.tiobe.com/tiobe-index/

- Jupyter is a nonprofit organization created to "develop open-source software, open-standards, and services for interactive computing across dozens of programming languages"
- Jupyter was created in 2014, as an spin-off project from IPython
  - IPython (Interactive Python) is a command shell for interactive programming in multiple programming languages, originally developed for Python
  - Starting with IPython 4.0, the agnostic parts of language moved to an independent project called Jupyter

IP[y]: IPython Interactive Computing https://ipython.org/



- Jupyter Notebooks (formerly known as IPython Notebooks) are interactive web pages that combine Python code with other elements (images, text, animations, etc.)
- Jupyter notebooks are created in files in extension .ipynb and are created/executed in web applications named Jupyter Notebook
  Apps. There are different alternatives to use these apps:
- 1. Locally. For instance JupiterLabs
- 2. Online. For instance Google Colaboratory

- JupyterLab is official web-based user interface for Project Jupyter
  - It can be installed using **Anaconda** (open-source distribution of the Python and R programming languages for scientific computing)



https://www.anaconda.com/



https://jupyterlab.readthedocs.io/

- Colaboratory (or simply "Colab") is an online Jupyter Notebook App created by Google
- It allows to write and execute Python in a web browser
- Main features:
  - Easy to use (zero configuration required)
  - Free access to GPUs (Graphics Processing Unit)
  - Easy sharing
  - Seamless integration with GitHub



## 5. Python - Examples

- Fort me on CitHub • All the code examples we see in this module is contained in different Jupyter Notebooks public available on GitHub
  - These examples can be easily imported in Google Colaboratory



https://github.com/bonigarcia/nlp-examples

• For example:

print("Hello, World!") Hello, World!

- In this course, we use **Natural Language Toolkit** (**NLTK**) as the foundation Python library for NLP
- NLTK can be used both for symbolic and statistical NLP
  - Originally developed by Steven Bird and Edward Loper at the University of Pennsylvania
  - NLTK requires Python version 3.5, 3.6, 3.7, or 3.8
  - Documentation: <u>http://www.nltk.org/</u>
  - Source code: <a href="https://github.com/nltk/nltk">https://github.com/nltk/nltk</a>
  - NLTK supports classification, tokenization, stemming, tagging, parsing, and semantic reasoning functionalities

- **spaCy** is an open-source software library for advanced NLP for Python and Cython (superset of Python designed to give C-like performance)
- It provides a provides a capabilities to carry out task commonly used in any NLP project, including:
  - Tokenization
  - Lemmatization
  - Part-Of-Speech (POS) tagging
  - Entity recognition
  - Dependency parsing
  - Sentence recognition
  - Word-to-vector transformations



- scikit-learn is a open-source ML library for Python
  - It has been designed to interoperate with the Python numerical and scientific libraries NumPy (library to manipulate vectors and arrays) and SciPy (library for scientific computation, including modules linear algebra, integration, interpolation, optimization, etc.)
- Among other features, scikit-learn supports :
  - Classification: Identifying which category an object belongs to
  - Regression: Predicting a continuous-valued attribute associated with an object
  - Clustering: Automatic grouping of similar objects into sets



- Pandas is an open-source Python library for data manipulation and analysis
  - It has been written as an extension of NumPy
- Pandas is used in the field of Big Data and ML using DataFrames:
  - A DataFrame is a 2-dimensional array used to handle structured data
  - DataFrames allow data manipulation through different operations, such as groupby, join, merge, or melt, among others



- **Beautiful Soup** is a Python package for parsing HTML and XML documents
  - It creates a tree for parsed pages that can be used for web scraping (i.e., extract data from web pages)



https://www.crummy.com/software/BeautifulSoup/bs4/doc/

- Keras is an open-source Python library that provides a user-friendly API for ANN
  - It is optimized for common use cases which provides clear and actionable feedback for user errors
- Keras acts as an interface for TensorFlow
  - TensorFlow is an open-source library for ML developed at Google
  - It provides high-level and low-level APIs in different languages, such as Python, JavaScript, C++, Java, Go, or Swift





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# 7. Module planning

• Module 5 (NLP) of this course is made up by 4 units:

Unit	Schedule	Practice
1. Introduction to NLP	1 session: 20/11	-
2. Datasets for NLP	2 sessions: 23/11 and 27/11	1. Vocabulary build
3. Statistical NLP	2 sessions: 30/11 and 4/12	2. Text classification
4. Neural NLP	2 sessions: 11/12 and 14/12	3. Sentiment analysis
Review	1 session: 18/12	-

- All classes are online (Mondays 15:15-16:45 and Fridays 18:00-19:30)
- Module 5 counts the 20% of the final score of the course
  - It will be evaluated with the abovementioned 3 practices (to be solved individually)
  - The solution should be submitted as a Jupyter Notebook in Aula Global
  - Each practice has the same weight (**1/3** each) in the final module score

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#### 8. Takeaways

- Natural Language Processing (NLP) is an interdisciplinary discipline concerned with the manipulation and understanding of natural languages (such as English, Spanish, etc.)
- The main approaches for NLP are: symbolic (classical, based on grammar rules), statistical (based on ML), and neural (based on ANNs and DL)
- In this module we will use Python to create Jupyter Notebooks which implements basic NLP applications (e.g. text classification) using statistical and neural techniques
- For the practices, we will use different Python libraries, such as NLTK (e.g. for tokenization or stemming), Beautiful Soup (for web scrapping), scikit-learn (for ML), and Keras (for ANN and DL)